

K-7400S Semi-Micro Osmometer

Freezing Point Osmometer Instructions





Note: For your own safety, read the instructions and follow the warnings and safety information on the device and in the instructions. Keep the instructions for future reference.



Note: In case you require this instruction in another language, please submit your request including the corresponding document number via e-mail or fax to KNAUER.

Support: Do you have questions about the installation or the operation of your instrument or software?

International Support:

Contact your local KNAUER partner for support:

www.knauer.net/en/Support/Distributors-worldwide

Support in Germany

(Austria & Switzerland on case-to-case basis):

Phone: +49 30 809727-111 (workdays 9-17h CET)

Fax: +49 30 8015010

E-mail: support@knauer.net

Publisher: KNAUER Wissenschaftliche Geräte GmbH

Hegauer Weg 38

14163 Berlin

Germany

Phone: +49 30 809727-0

Fax: +49 30 8015010

Internet: www.knauer.net

E-mail: info@knauer.net

Version information: Document number: V3700

Version number: 2.10

Release date: May 22, 2024

Translation of the original edition

The information in this document is subject to change without prior notice. For the latest version of the instructions, visit our website: www.knauer.net/library.



Copyright: This document contains confidential information and may not be reproduced without written consent of KNAUER Wissenschaftliche Geräte GmbH.

© KNAUER Wissenschaftliche Geräte GmbH 2024

All rights reserved.

Table of Contents

1. Product information	1
1.1 General	1
1.2 Intended use	1
1.2.1 Operating ranges	1
1.3 Views	2
1.3.1 Front view	2
1.3.2 Keypad	2
1.3.3 Rear view	3
2. Scope of delivery	4
3. Basic safety instructions	5
3.1 Signal words	6
3.2 Decontamination	6
4. Symbols and signs	7
5. Unpacking and setup	8
5.1 Location requirements	8
5.2 Unpacking the device	8
5.3 Power supply	9
6. Startup	11
7. Operation	12
7.1 Connecting the measuring head	12
7.2 Standby position of measuring head	13
7.3 Measurement principle and process	13
7.4 Switch on	15
7.5 Menu guide	15
7.6 Preparing a measurement	17
7.6.1 Measurement preparation process	17
7.7 Calibration	18
7.7.1 Pre-calibration	18
7.7.2 Measurement calibration	18
7.8 Measuring sample solutions	20
7.8.1 Performing a sample measurement	20
7.9 Important operating notes	21
8. Functionality tests	23
8.1 Installation Qualification (IQ)	23
8.2 Operation Qualification (OQ)	23

9. Troubleshooting	24
9.1 System messages	24
9.2 Self-freezing of the sample	24
9.3 Non-freezing of the sample	25
10. Using the EuroOsmo 7400 Software	26
10.1 Installation	26
10.1.1 Hardware installation	26
10.2 Main screen	27
10.3 Icons	28
10.4 Run Settings	28
10.5 Sample list	29
10.6 Setup	30
10.7 Working parameters	30
10.8 Report & Graph	32
10.9 Search function	32
11. Maintenance and care	34
11.1 Cleaning the stirring wire and the thermistor	34
11.2 Function checks of cooling capacity	34
11.2.1 Reference thermometer	35
11.3 Transport	35
11.4 Storage	36
11.4.1 Disconnecting the power supply	36
12. Technical data	37
12.1 Main features	37
12.2 Communication	37
12.3 General	38
13. Repeat orders	39
14. Legal information	40
14.1 Transport damage	40
14.2 Warranty conditions	40
14.3 Warranty seal	41
14.4 Declaration of conformity	41
14.5 Disposal	41
14.6 KNAUER software license agreement	41

1. Product information

1.1 General

The Semi-Micro Osmometer K-7400S allows the easy and fast determination of the osmolality of various aqueous solutions. In addition, the freezing point depression of such samples can be measured.

The proven technology of freezing point determination in combination with the robust and intelligent design of the device allows fast and reproducible measurements. The instrument is equipped with a peltier cooler and an integrated microprocessor controlling the automated measurement.

The freezing point Osmometer is a standalone device that optionally can be equipped with a printer. Furthermore, the device can be controlled via the EuroOsmo 7400 software.

1.2 Intended use



Note: Only use the device for applications that fall within the range of the intended use. Otherwise, the protective and safety equipment of the device could fail.

Freezing point osmometers (FPO) are versatile for analysis of aqueous solutions of various origin. Only a small sample size is needed and results are generated fast and reproducible.

A limitation of FPOs is the analysis of high viscous samples as osmolality of these samples can not be measured. Also samples of high molality or colloidal solutions can not be analyzed.

1.2.1 Operating ranges

The Semi-Micro Osmometer K-7400S can be used for example in the following application areas:

- Pharmaceutical analysis
- Environmental analysis
- Beverage analysis

1.3 Views

1.3.1 Front view

Legend:

- ① Measuring head
- ② LCD display
- ③ Keypad

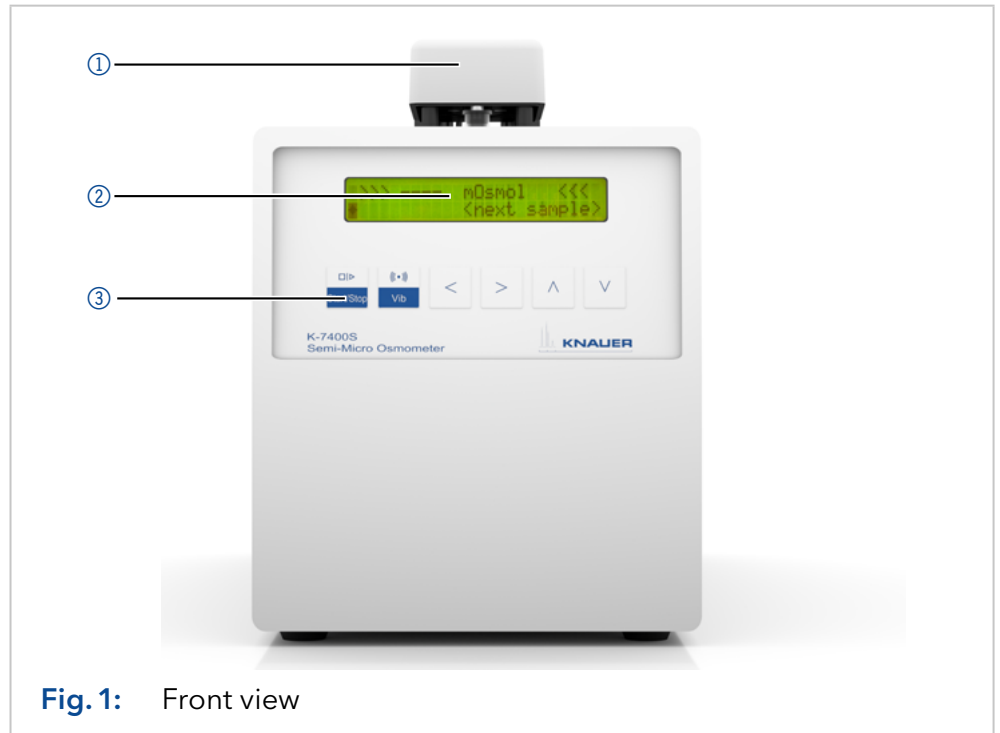


Fig. 1: Front view

1.3.2 Keypad

Buttons	Function
Start/Stop	Starts a measurement or calibration run. If this button has no specific function on the screen, it causes to return on the main screen. With this button, every running measurement can be interrupted.
Vib	Activates the stirring wire. During RUN and CALIBRATE, the button is without any function.
Arrows	Cursor navigation buttons for parameter or value selection

1.3.3 Rear view

Legend:

- ① RS-232 connector
- ② Measuring head connector
- ③ Ventilator
- ④ Power switch
- ⑤ Power connector



Fig.2: Rear view

2. Scope of delivery



Note: Only use original parts and accessories made by KNAUER or a company authorized by KNAUER.

- Freezing Point Osmometer K-7400S
- Power cable
- RS-232 connection cable
- Measuring head, 150 µl*
- Pack of sample tubes
- 400 mOsmol/kg calibration solution
- 850 mOsmol/kg calibration solution
- Lint-free cleaning tissue

Valid documents:

- K-7400S instructions (document no. V3700)
- Declaration of conformity

* An alternative measuring head for 50 µl sample volume is not included in the scope of delivery.

3. Basic safety instructions

User qualification The users are qualified to handle the device if all of the following points apply:

- They have at least a basic knowledge of freezing point osmometry.
- They have knowledge about the properties of the used solvents and their health risks.
- They are trained for the special tasks and activities in the laboratory and know the relevant standards and regulations.
- Due to their technical training and experience, they can understand and carry out all the work described in the operating instructions on the instrument and recognize and avoid possible dangers independently.
- Their ability to react is not impaired by the consumption of drugs, alcohol or medication.
- They have participated in the installation of an instrument or training by KNAUER or an authorized company.

If users do not meet these qualifications, they have to inform their supervisors.

Safety equipment When working with the device, take measures according to lab regulations and wear protective clothing:

- Safety glasses with side protection
- Protective gloves
- Lab coat

What has to be taken into account?

- All safety instructions in the instructions.
- The environmental, installation, and connection specifications in the instructions.
- National and international regulations pertaining to laboratory work.
- Original spare parts and tools made or recommended by KNAUER.
- Good Laboratory Practice (GLP).
- Accident prevention regulations published by the accident insurance companies for laboratory work.
- Power cable: Defective power cables are not to be used to connect the device and the power supply system.
- Power strip: If several devices are connected to one power strip, always consider the maximum power consumption of each device.
- Power supply: Only connect devices to voltage sources, whose voltage equals the device's voltage.

Where is use of the device prohibited?

- Never use the system in potentially explosive atmospheres without appropriate protective equipment. For further information, contact the Technical Support of KNAUER.
- The device is not certified according to the In Vitro Medical Devices Directive (IVDD) 98/79/EC. Therefore, it is not allowed to use the device for analyses of fluids or tissues of human origin for diagnostic purposes.

Secure decommissioning





- At any time, take the device completely out of operation by switching off the power switch or by pulling the the power plug. But for safety reasons we recommend to pull the power plug in order to take the device out of operation completely.

Opening the device

- The device may be opened by the KNAUER Technical Support or any company authorized by KNAUER only.

3.1 Signal words

Possible dangers related to the device are divided into personal and material damage in this instructions.

Symbol	Meaning
	DANGER (red) indicates a highly hazardous situation. If not avoided, it will result in death or serious injury.
	WARNING (orange) indicates a hazardous situation. If not avoided, it could result in death or serious injury.
	CAUTION (yellow) indicates a moderate hazardous situation. If not avoided, it could result in minor or moderate injury.
	NOTICE (blue) is used to address issues which are not related to physical injury.

3.2 Decontamination

Contamination of devices with toxic, infectious or radioactive substances poses a hazard for all persons during operation, repair, sale, and disposal of a device.

 DANGER**Life-threatening injuries**

Health danger if getting in contact with toxic, infectious or radio-active substances.

- Before disposing of the device or sending it away for repair, you are required to decontaminate the device in a technically correct manner.






All contaminated devices have to be properly decontaminated by a specialist company or the operating company before they can be recommissioned, repaired, sold, or disposed of. All materials or fluids used for decontamination have to be collected separately and disposed of properly.

Service request form

Devices without a completed service request and decontamination report will not be repaired. If you would like to return a device to KNAUER, make sure to enclose a completed service request form with the device: www.knauer.net/servicerequest.

4. Symbols and signs

The following symbols and signs can be found on the device or in the instructions:

Symbol	Meaning
	Electric shock hazard. Failure to follow this warning may result in loss of life, serious injury or damage or destruction of the device.
	General warning sign, moderate to minimal injuries may occur. Damage to system, device, or certain components is also possible.
	Electrostatic discharge hazard, damages to system, device, or components can occur.
	Biohazard
	The device is covered by the Waste Electrical and Electronic Equipment Directive (WEEE Directive). It may not be disposed of as unsorted municipal waste and has to be collected separately. For more information (see chapter "14.5 Disposal" on page 41).
	A device or system marked with CE fulfills the product specific requirements of European directives. This is confirmed in a Declaration of Conformity.
	The device complies with the product-specific requirements of the United Kingdom.
	Notes provide useful tips and information worth knowing.

5. Unpacking and setup

This chapter describes all preparatory steps prior to start-up.



Note: To ensure structural stability, the device is not intended to be stacked on or below other devices.

5.1 Location requirements

The intended use be ensured only if the requirements for ambient conditions of the operating environment are met. You will find the ambient conditions in (see chapter "12. Technical data" on page 37).

General purpose

- Position the device on a level surface.
- Protect the device against direct exposure to sunlight.
- Set up the device at a location not exposed to air drafts such as air conditioning systems.
- Do not set up the device near to other machines that cause floor vibrations.
- Keep the the devices away from high frequency sources. High frequencies may compromise measurement values.

Space requirements

- At least 5 cm, if there is another device on one side.
- At least 10 cm, if there are devices set up on both sides.
- At least 15 cm to the cooler fan on the rear.

Ambient temperature

The device should not be exposed to major temperature fluctuations during measurement.

NOTICE

Device defect

The device overheats at exposure to sunlight and insufficient air circulation. Device failures are very likely.

- Set up the device in such a way that it is protected against exposure to direct sunlight.
- Leave room for air circulation: See paragraph "space requirements".

5.2 Unpacking the device

At the factory, all KNAUER devices are carefully packed for safe transport. After unpacking, check all device parts and accessories for signs of damage during transport and if necessary assert claims for damages immediately to the transport company.

The complete listing of consumable and spare parts can be found in section (see chapter "13. Repeat orders" on page 39).

Prerequisite

Check packaging for damage caused during transportation. If necessary, put forward any claim for damages to the carrier.

Tools

Utility knife

⚠ CAUTION**Bruising danger**

Damage to the device by carrying or lifting it on protruding housing parts. The device may fall and thus cause injuries.

→ Lift the device only centrally on the side of the housing.

- Process**
1. Set up the package in such a way that you can read the label. Using the utility knife, cut the adhesive tape and open the packaging.
 2. Remove the foam insert. Take out the accessory kit and the instructions.
 3. Open the accessory kit and check the scope of delivery. In case any parts are missing, contact the Technical Support.
 4. Clasp the device from below, lift it out of the packaging and place it on its feet.
 5. Check the device for signs of damage that occurred during transport. In case you notice any damage, contact the Technical Support.
 6. Place the device in its site of operation and remove protective foil.

Next steps Store packaging and keep the included packing list for repeat orders.

5.3 Power supply

Use only the enclosed power cable to connect the device to the mains to make sure that the specifications stated in Technical Data are met. But check beforehand to use power cables admitted for use in your country. Replace defective power cables only with accessories from KNAUER. Detachable power cables must not be replaced with different cable types.

The maximum power input is 70 watts.

NOTICE**Electronic defect**

Electronic hazard when using an identically constructed power adapter from another manufacturer.

→ Only use spare parts and accessories from KNAUER or a company authorized by KNAUER.



Note: The nominal capacity of the connected devices has to be maximum 50% of the power supply to account for larger inrush currents when switching on the modules.

- Prerequisites**
- The electrical power supply at the installation site has to be connected directly to the nearest main power line.
 - The power has to be free from ripple, residual current, voltage peaks and electromagnetic interference.
 - The connectors for the mains voltage are grounded accordingly.
 - The device receives sufficient power with reserve capacity.

- Power plug**
- The device is intended for use with AC power networks of 100 - 240 V.
 - Make sure that the power plug on the rear of the device is always accessible, so that the device can be disconnected from the power supply.
 - To disconnect the device from the main power, disconnect the power plug.
 - The osmometer needs a three-core power plug.

 **DANGER**

Electric shock

Danger of electric shock from damaged cables.

→ Make sure that the power cable is not subjected to high forces.

→ The power cable should not be bent or clamped.

→ Make sure that the power cable does not come in contact with liquids and heat sources.

6. Startup



Note: The device is not suitable for constant operation because it would reduce the lifespan of the Peltier elements.



Note: In case of a broken thermistor glass attach a sample tube and contact the Technical Support.

⚠ WARNING



Skin injury and infection

Risk of infection due to injuries caused by a contaminated stirring wire and/or broken thermistor glass.



→ To avoid injuries caused by the oscillating stirring needle tip do not press the <Vib> button without an attached sample tube.

→ Wear protective gloves when handling the measuring head.

⚠ CAUTION

Skin injury

The cooling compartment reaches temperatures up to -30 °C during the running measurement. Contact with unprotected hands may lead to skin injuries.

→ Avoid direct contact with the cooling compartment.

→ Wear protective gloves.

NOTICE

Electronic defect

Damage to the electronics is possible if the device is switched on when it is connected or disconnected from the power supply.

→ Switch off the device before pulling or plugging in the plug.

Prerequisites

- The device is switched off.
- The power cable is detached from the power supply.

Procedure

1. Attach the power cable to the power connector on the rear of the device.
2. Switch the device on by using the "ON/OFF" switch.

Next steps

Bring the device into operation. To put the device out of operation, switch the device off and detach the power plug from the power supply.

7. Operation

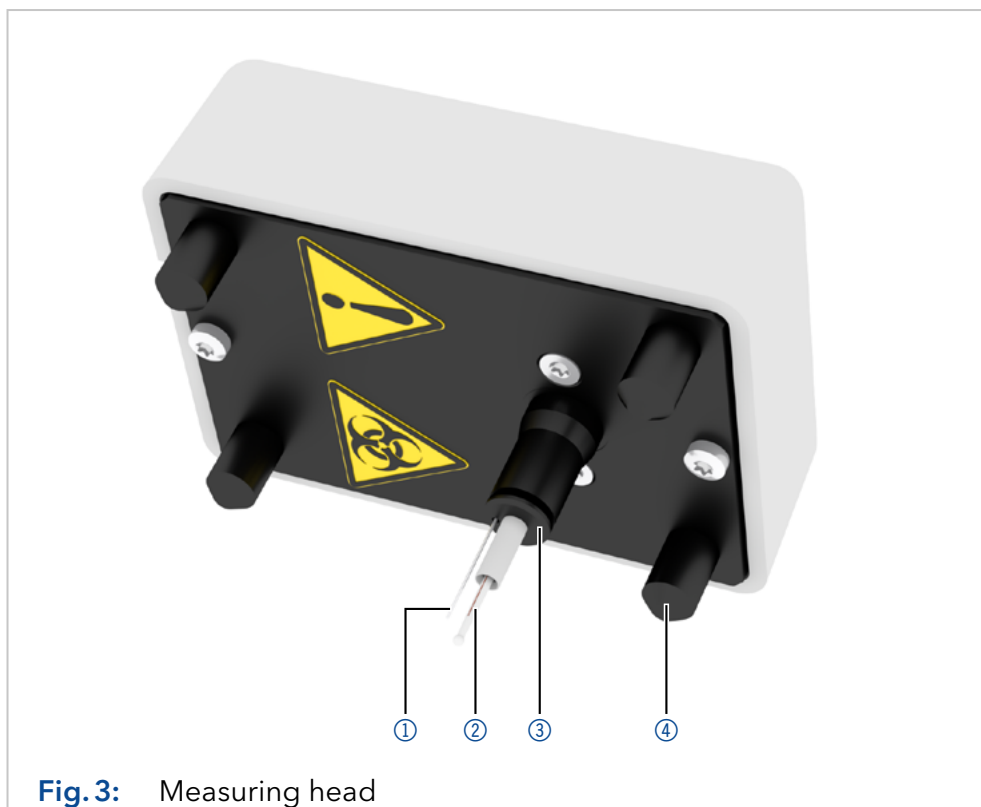
7.1 Connecting the measuring head

Parts of the measuring head are an in-built motor with a stirring wire and the thermistor as temperature sensor. The measuring head cable is to be plugged into the connector on the back of the device.

The sample tube, filled with the exact volume of calibration or sample solution (150 μl for measuring head A0840-2 or 50 μl for measuring head A0840-4) has to be mounted onto the adapter.

Legend:

- ① Stirring wire
- ② Thermistor
- ③ O-Ring
- ④ Foot





Note: Any change of the measuring head causes the need for a precalibration of the device to adapt the device to the measuring head (see chapter "7.7.1 Pre-calibration" on page 18).

The measuring head is placed on the housing plate with the sample tube rising into the cooling cavity. The device is now ready for measurement.



Note: It is important that all calibrations are performed with exactly the same volume as the future sample.

7.2 Standby position of measuring head



Note: Generally the measuring head should be stored with an attached sample tube.

While working with the osmometer, use the four columns on top of the device to set the measuring head (with sample tube) down. In the measurement position, it is not necessary that the feet of the measuring head rest on the device.

To avoid sample spilling into the measuring head, hold the measuring head upright.

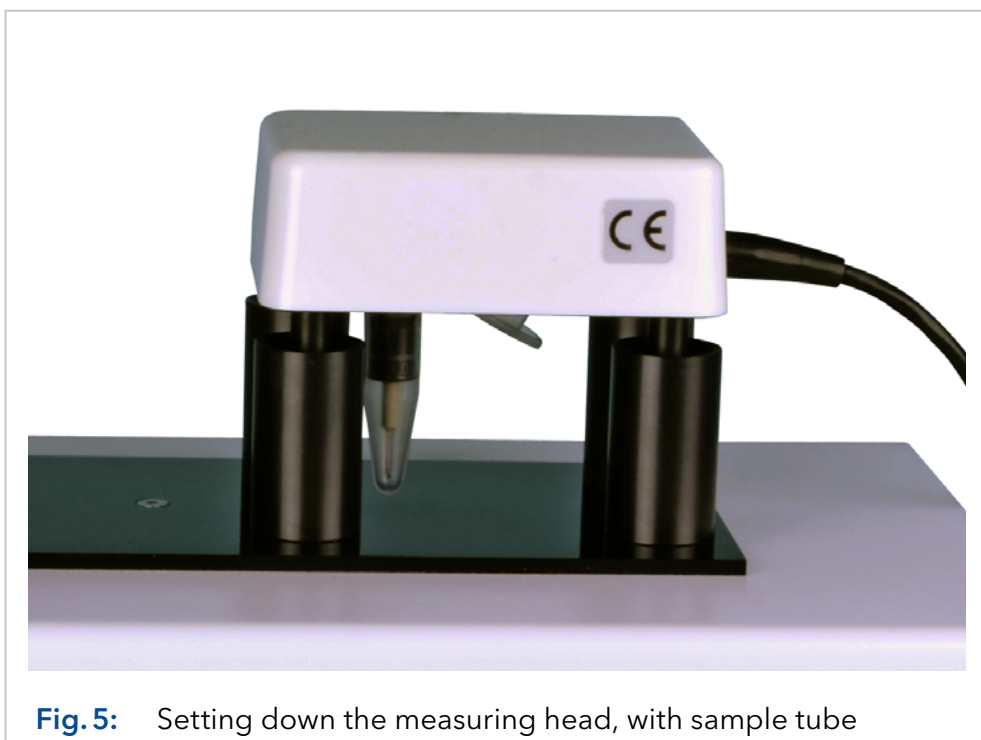


Fig. 5: Setting down the measuring head, with sample tube

7.3 Measurement principle and process

The osmotic pressure in a solution is proportional to the freezing point depression of that solution. An aqueous solution, with an osmotic pressure corresponding to an ideal 1-molal solution, freezes at -1.858°C . An aqueous solution with this freezing point has a concentration of 1 Osmol/kg.

To perform a measurement, the sample solution is cooled down first without stirring. Even pure water can be super-cooled down to about -5 through -8 °C without freezing. The freezing is initiated by an automatically start of the stirring wire at a set temperature. The temperature reaches the freezing point, 0 °C in case of pure water (Fig. 6).

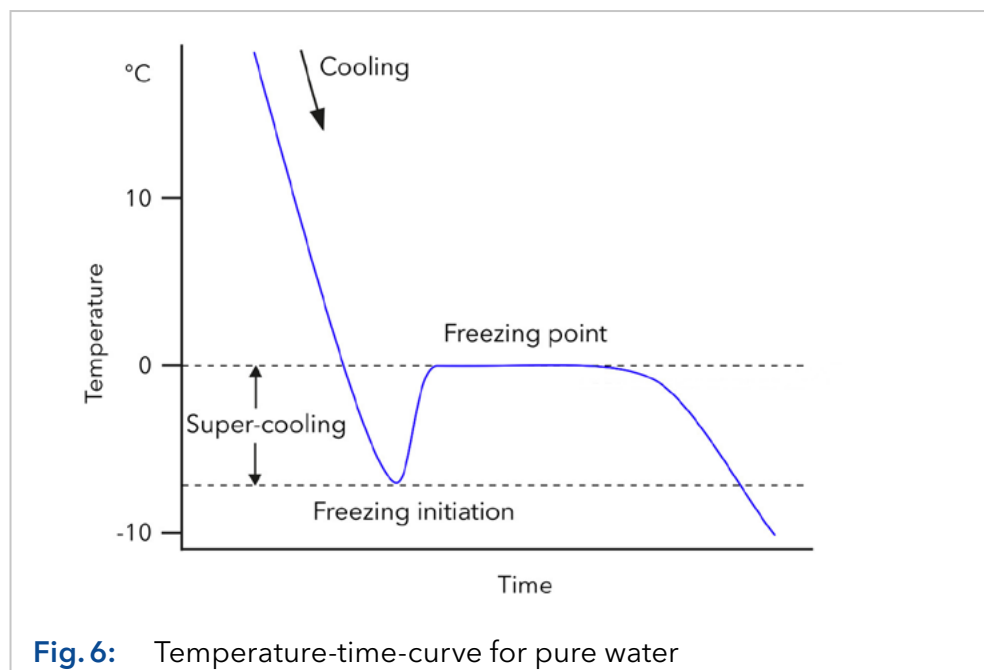


Fig. 6: Temperature-time-curve for pure water

The freezing point of a solution is below 0 °C (Fig. 7). The freezing point depression ΔT is a measure for the osmolality of a solution. It can be read directly from the display given in mOsmol/kg.

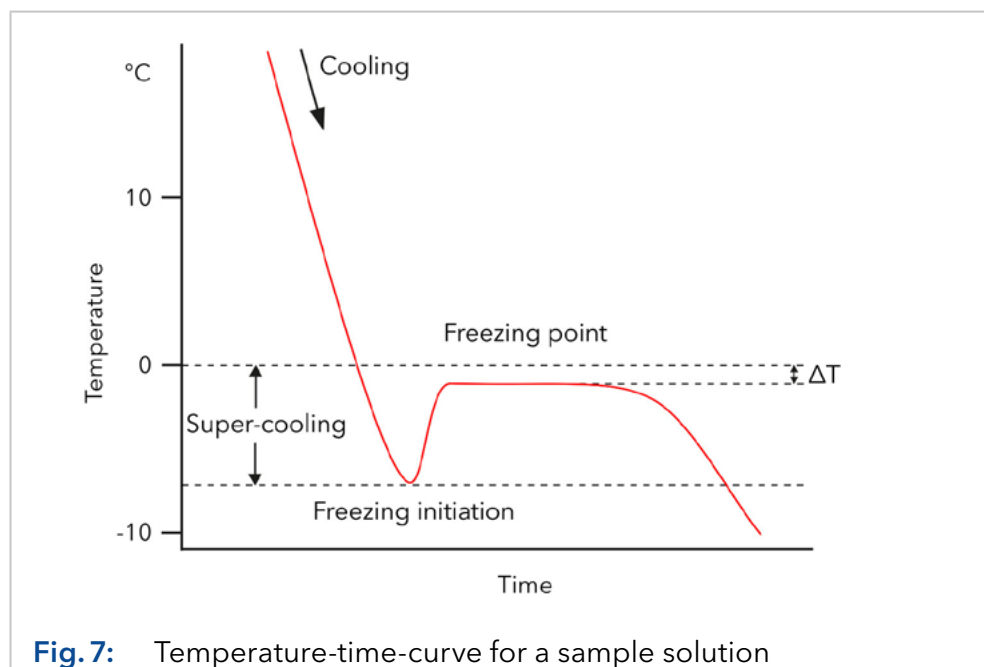


Fig. 7: Temperature-time-curve for a sample solution

During a measurement, the actual temperature is displayed. The device detects the maximum temperature reached, stores it, and, if crystallization occurred satisfactorily, displays the result.

After finishing the measurement, the sample tube is warmed up to 20 °C (standby temperature of the device). The measuring head can remain there before and after measurement as long as desired.

7.4 Switch on

While switching on, the device performs an automatic self-test. During this time, the display presents the start screen with the current firmware version for a short time.

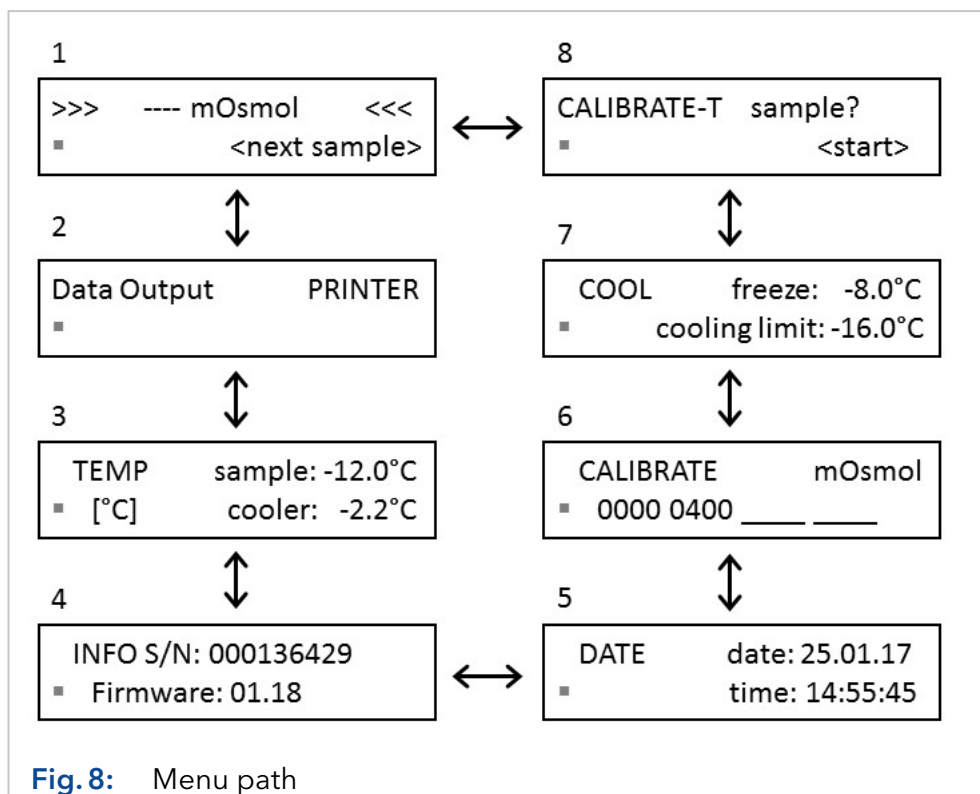
KNAUER	V01.XX
Freezing Point Osmometer	

After completion of the self-test, the display shows the measurement screen (see Fig. 8 screen 1). The cursor is placed on the rhombus field. As shown in Fig. 8, it will take you to the relevant menu points.

7.5 Menu guide

Starting with the cursor on the rhombus field, further menus become accessible in an endless loop by pushing the vertical arrow buttons ▲▼. By pushing the horizontal arrow buttons ►◀, the cursor moves from field to field. Only those fields are accessible which are allowed to change the setting. Other fields, such as the actual measured temperature, will be skipped.

On any changeable field the possible settings can be scrolled using the vertical arrow buttons ▲▼. The displayed values will be accepted and stored when leaving the field with one of the horizontal arrow buttons ►◀. In this way, you can e.g. choose between printer and PC for data output (screen 2) or display the measurement data in mOsmol or °C (screen 1).



Screen	Explanation
1	Main menu
2 Data Output	Controls the connection of the Osmometer with a printer or PC.
3 TEMP	Displays the current temperatures of the sample and the cooling cavity. Additionally, units can be changed from [°C] to [°F] with the ▲▼ buttons. If the sample temperature is displayed with "----", the measuring head is not connected.
4 INFO	Shows the serial number and the current firm-ware version.
5 DATE	Setting for the date and time. The setting remains saved when switching off the device.
6 CALIBRATE	Displays the calibration points which are currently in use. There are 3 possible calibration points. The first field is fixed at "0000". At least 2 calibration points are necessary for regular measurements. From this screen, the calibrations will be started (see chapter "Performing the calibration" on page 19).
7 COOL	Sets following parameters, in 0.5 °C steps: Initiation point "freeze" within the range from -13.0 to -4.0 °C. Minimum temperature "cooling limit" within the range from -18.0 to -12.0 °C.
8 CALIBRATE-T	Enables the pre-calibration to adapt the osmometer to the measuring head (see chapter "7.7.1 Pre-calibration" on page 18).



Note: Calibration and measurement must be performed at the same settings (freeze & cooling limit). Additionally, an identical sample volume must be used for measuring and calibration to ensure exact and reproducible data. As a result, every change of the temperature settings or the sample volume demands a new calibration.

7.6 Preparing a measurement



Note: The device should be switched on at least 5 minutes before use.
To check the stirring wire, press the <Vib> button.

WARNING

Stab injury

Risk of injury from stirring wire during function test performance.

→ Perform the function test only with the sample tube attached.



Note: If you want to print out the measurement results, you may connect a printer via RS-232 connector.

The result of each measurement will be printed automatically in the following format:

```
Measured 0400 mOsmol
23.03.15 08:24:35
```

After a calibration run, you get the following print:

```
Calibrated 1234 mOsmol
23.03.15 07:36:17
```

If a measurement is canceled due to an error, the screen displays the corresponding error message. If a printer is connected, it prints the error message, without the specification about the type of error.

```
(NO) FREEZE
23.03.15 09:06:04
```

7.6.1 Measurement preparation process

Prerequisites The device is switched on and calibrated.

Process

1. Pipet 50 or 150 μl (depending on the installed measuring head) sample or calibration solution into a clean, dry sample tube.



Practical Tip: It is important that you use exactly the same sample volume for calibration and measurement.

2. Put the filled sample tube on the thermistor, so that the thermistor and the stirring wire dip in the solution. The meniscus of the liquid must be aligned horizontally.
3. Place the measuring head on top of the device, so that the sample tube is inserted into the cooling cavity. The feet of the measuring head do not have to rest on the device.

Result The device is now ready for measurement.

7.7 Calibration

7.7.1 Pre-calibration

A pre-calibration is necessary when:

- the device is taken into operation the first time.
- the measuring head has been replaced.

Prerequisites Prepare a measurement with water (HPLC quality).

- Process**
1. Select CALIBRATE-T in the osmometer menu (screen 8 in Fig. 8).
 2. Push the <Start> button. While the pre-calibration is running, the screen displays the sample temperature and the elapsed time. The run can be interrupted at any time by pressing the <Stop> button.

thermistor > +9.99°C<
 00:56

3. After finishing the calibration, the screen displays the message "CALIBRATE-T sample? >successful<". To confirm the calibration press the <Start> button once. Afterwards the initial CALIBRATE-T menu is displayed and previous calibration values are deleted.

NOTICE

Device defect

If the sample tube is removed from the measuring head while the sample or the calibration solution is frozen, the thermistor or the stirring wire can be damaged.

→ When the message „next sample“ appears on the display, the sample tube is safe to remove.



Note: Any performed pre-calibration deletes the existing calibration values.

4. If you get the message "not successful" on the screen at the end of the pre-calibration, the sample is not frozen. Make sure if
 - the sample is 0 mOsmol/kg
 - a valid measuring head is proper connected to the device.
5. Repeat the pre-calibration if necessary.

7.7.2 Measurement calibration

Normally a two-point calibration is sufficient.



Note: Calibrations has to be performed very carefully. A confusion of the calibration solutions will affect all later measurements and leads to incorrect results.

Up to 3 calibration points are possible. The desired calibration concentration can be selected on any of the fields. After that, the calibration run is started by pressing the <Start> button.

The first field is fixed on "0000". On the other fields the choices are ----, %%%%, 50, 100, 150, up to 1900, 1950, 2000 in steps of 50 mOsmol/kg.

Selecting "----", the corresponding calibration point will be deactivated.

The selection of "%%%%" deactivates all other calibration points (except "0000"). Simultaneously the displayed measurement results will be shown in % of this calibration point instead of "mOsmol/kg". The measurement results are now displayed in % of this calibration value.



Note: At least two calibration points have to be active, the "0000" and one of the others.

The calibration point remains active until a new valid value for the selected field is created on the CALIBRATE screen. If a calibration run is not successfully finished the last calibration value becomes reactivated.

At least 2 calibration points are necessary for regular measurements. To determine the measurement results, it will be interpolated between the closest calibration points, or extrapolated from there.



Note: It is recommended to choose the calibration solutions so that the expected measurement values are situated between the calibration points.

Performing the calibration

Prerequisites Prepare a measurement with water (HPLC quality (see chapter "7.6.1 Measurement preparation process" on page 17)).

- Process**
1. Activate the CALIBRATE screen and set the first calibration field to "0000".
 2. Push the <Start> button. The run can be interrupted at any time by pressing the <Stop> button. While the calibration is running, the screen displays the sample temperature and the elapsed time.

0000 mOsmol > +5.43 °C
1:23

3. After the measurement is successfully completed, the measurement value is displayed.

0000 mOsmol > -0.00 °C
o.k.? <start>

Push the <Start> button for confirmation. An earlier measured calibration will be overwritten. By pushing any other button, the new value will be abandoned and the CALIBRATE menu will be shown again.

4. Prepare a measurement with a calibration solution (see chapter "7.6.1 Measurement preparation process" on page 17). Enclosed to the osmometer are fitting solutions for calibrations with an osmolality of 400 or 850 mOsmol/kg.
5. Activate the second calibration field on the CALIBRATE screen and set the osmolality for the calibration solution.
6. Repeat step 2 to 3.

For special applications, especially in the pharmaceutical industry, a Three-Point Calibration is required. If this is the case, proceed according to the process above and repeat the process for the calibration field 3.

Re-calibration

A re-calibration is necessary after

- replacing the measuring head
- changing the temperature settings (see fig. 8 screen 7)
- changing the sample volume

7.8 Measuring sample solutions**7.8.1 Performing a sample measurement**

Prerequisites Prepare a measurement with a sample solution (see chapter "7.6 Preparing a measurement" on page 17).

- Process**
1. To perform measurements, choose screen 1 (Fig. 8) with the ▲▼ buttons and push the <Start> button. While the measurement is running, the screen displays the sample temperature and the elapsed time.

```

RUN                > -1.23°
                    1:23
```

The run can be interrupted any time by pressing the <Stop> button.

2. The device starts the crystallisation automatically and detects the freezing point depression. If the crystallisation occurred properly, it displays the corresponding osmolality on the display:

```

>>> 1234 mOsmol <<<
                    <next sample>
```

The printer output is given in the following format:

```

Measured 1234 mOsmol
19.03.15 16:05:35
```

3. Before the next measurement, wait for the sample to unfreeze. This is shown by the message "next sample" on the display.

If no crystallisation occurs after the automatic start of the stirring wire, the measurement will be stopped with the following error message:

```

> ERROR <
NO FREEZE
```

If the crystallisation occurs before the start of the stirring wire, the measurement will be stopped with the following error message:

```

> ERROR <
FREEZE
```


NOTICE**Device defect**

If the sample tube is removed from the measuring head while the sample or the calibration solution is frozen, the thermistor or the stirring wire can be damaged.

→ When the message „next sample“ appears on the display, the sample tube is safe to remove.



Note: The sample melting can be quickened by warming up with the fingers. When “next sample” appears below the measurement value, the sample is unfrozen, and it is safe to remove the tube.

7.9 Important operating notes

1. The device is only suitable for aqueous solutions.
2. Only use sample tubes which were obtained from KNAUER or recommended by KNAUER. Sample tubes should not be reused. Using different sample tubes might result in a poor freezing capacity (NO FREEZE error) or sample tubes falling off / get stuck on the measuring head.
3. To ensure a fixed sample volume, always apply the solutions with a clean and dry pipette tip into the sample tube. Make sure that there are no air bubbles in the liquid or drops on the tube wall above the liquid. The sample solution should stand upright in the sample tube.
4. Handle the thermistor always very carefully. Do not use abrasive materials for cleaning. The thermistor should be cleaned occasionally with a soft tensidic cleaning agent (dilution: 1:10 with water (HPLC quality) about 40 ± 5 °C). After immersing, activate the stirring function 3 to 5 times for 5 seconds and rinse with water (HPLC quality). The cleaning frequency depends on the used sample matrix. It is sufficient for pure saline solutions to rinse the thermistor with the following sample solution. A dirty thermistor does not give accurate measurement results.
5. Cleaning and drying the thermistor with alcohol or acetone is not recommended. High-frequency sources may compromise measurement values. Remaining solvent vapours could cause false results.
6. Solutions containing proteins, such as sera, can only be measured once. Freezing causes denaturation of the protein. A repetition of the measurement with the same sample would result in increased values.
7. Note the difference between ideal and real osmolality. Only real osmolality can be measured. It is not possible to prepare other calibration solutions by dilution of a calibration solution since the activity coefficient of the solution changes with dilution.
8. Water which is stored in polyethylene bottles over a longer period could be difficult to be super-cooled. If such difficulties may occur, we recommend a storage in glass bottles.
9. Make sure that the sample material is homogeneous. If the measurement result has to be reproduced with the same sample, it has to be mixed with the stirring wire before each further measurement.

As ice does not contain salines and floats on top while unfreezing, it results in a concentration gradient which has to be removed before the measurement.

- 10.** Evaporation can increase the concentration of dissolved particles which leads to increase of osmolality of a solution. Calibration solutions should be used not longer than 30–60 min after the tubes were opened. We recommend using KNAUER calibration solutions (see chapter “13. Repeat orders” on page 39).
- 11.** After finishing all measurements, the osmometer should be switched off, because a permanent operation reduces the lifespan of the device. If the device is switched on but unused for a longer period, it may occur that some water from room air is condensed in the cooling cavity. It should be removed carefully with a dry, lint-free tissue prior to the next measurement.
- 12.** The stirring wire triggers the reproducible freezing and is set optimal in the factory. Make sure that you do not bend the wire while attaching the sample tubes and cleaning.

8. Functionality tests



Note: Standard processes regarding IQ and OQ in single devices may be handled differently in individual cases.

8.1 Installation Qualification (IQ)

The customer may request the Installation Qualification, which is free of charge. In case of a request, the technical support of KNAUER or a provider authorized by KNAUER performs this functionality test during the installation.

The Installation Qualification is a standardized document that includes the following:

- confirmation of flawless condition at delivery
- check if the delivery is complete
- certification on the functionality of the device

You can either use the IQ document attached to this instruction manual or download a digital version from our website:



8.2 Operation Qualification (OQ)

The Operation Qualification includes an extensive functionality test according to KNAUER standard OQ documents. The Operation Qualification is a standardized document and free of charge. It is not part of the delivery. Please contact the technical support in case of a request.

The Operation Qualification includes the following:

- definition of customer requirements and acceptance terms
- documentation on device specifications
- device functionality check at installation site

Test intervals To make sure that the device operates within the specified range, you should test the device regularly. The test intervals depend on the usage of the device.

Execution The test can be carried out either by the technical support of KNAUER or by a provider authorized by KNAUER (for a fee). For further information visit our website:



9. Troubleshooting

9.1 System messages

Any error message will be deleted simply by pressing any button. The main screen will be displayed.

In any case the first row shows >ERROR< which is specified in the second row.

Following messages can appear:

Error message	Cause	Remedy
FREEZE	The crystallization took place or an error occurred before the active triggering of the freezing process.	see "Self-freezing of the sample" on page 24
NO FREEZE	No sample crystallization took place after the activation of the stirring wire.	see "Non-freezing of the sample" on page 25
OUT OF RANGE	The measured value is outside the acceptable range.	Usually a malfunction of the thermistor. Contact the Technical Support.
NOT CALIBRATED	No calibration points are available.	See section "Measurement calibration" on page 18
COOLER TIMEOUT	Timeout due to too slow cooling: >5 minutes from START	Contact the Technical Support.
MEASUREMENT TIMEOUT	Timeout due to too long measurement: >5 minutes from START	Contact the Technical Support.

9.2 Self-freezing of the sample

If the sample does not super-cool but freezes spontaneously without initiation, there are three possible causes:

If the following solutions do not solve the problem, the super-cooling temperatures are too low. The freezing temperatures in the device must be set higher. The cooling temperature can be changed in screen 7 COOL (see chapter "7.9 Important operating notes" on page 21).

Cause	Remedy
Too little sample solution is in the sample tube. A very cold zone, which causes self-freezing of the sample, develops above the solution on the sample tube wall.	Use exact the required sample volume: 50 or 150 µl
The sample tube or the thermistor might be scratched or contaminated. Also the sample might be contaminated with dust or small particles. This could act as crystallization nuclei causing premature freezing.	Use a new sample tube, carefully clean the thermistor, and make sure that your sample is free of particles. Only use sample tubes which were obtained from KNAUER or recommended by KNAUER.
Solutions saturated with air or gases are sometimes difficult to super-cool.	Degas the sample solution by ultrasound.



Note: Calibration and measurement have to be performed with the same temperature settings and equal volume.

9.3 Non-freezing of the sample

If the sample does not freeze, one of the following causes may be responsible:

Cause	Remedy
The cooling rate is not sufficient.	Ensure that the air inlets and outlets at the device are free.
Too much sample solution is in the sample tube. This leads to an uncooled zone in the upper part of the solution. The stirring causes a mixing of warm and cold sample layer.	Use exact the required sample volume: 50 or 150 µl

If these solutions are not effective, the freezing temperature is too high and has to be lowered. The freezing temperature can be changed in screen 7 COOL (see chapter "7.9 Important operating notes" on page 21).



Note: Calibration and measurement have to be performed with the same temperature settings and equal volume.

10. Using the EuroOsmo 7400 Software

This chapter will explain the basic knowledge needed for working with K-7400S and the EuroOsmo 7400 software.



Note: The License Agreement should be read before using the EuroOsmo 7400 software (see chapter “14.6 KNAUER software license agreement” on page 41). Using the software, the user indicates that he has read the License Agreement and agrees with the regulations.

10.1 Installation

The hardware requirements (processor, working memory) are very low for the installation of EuroOsmo 7400.

The program runs under Windows 7, 8 and 10, but also with older operating systems, back to Windows XP.

- Process**
1. Insert the EuroOsmo 7400 CD into the CD ROM drive.
 2. Wait for 30 seconds. The set-up starts automatically. You will be guided through the installation via self-explanatory windows.
 3. If your CD ROM drive does not have AutoPlay:
 - Double-click on <My Computer>
 - Right-mouse click on your CD ROM drive.
 - Select <AutoPlay> from the right-click menu.
 4. If there is no AutoPlay menu, select Explore from the right-click menu, go to EuroOsmo 7400/Disk1 and double-click on <Setup.exe>.

10.1.1 Hardware installation

The device has to be connected with a defined port of the computer (e.g. COM 1) prior to starting the program.

10.2 Main screen

After starting the program you will see the main screen of the software.

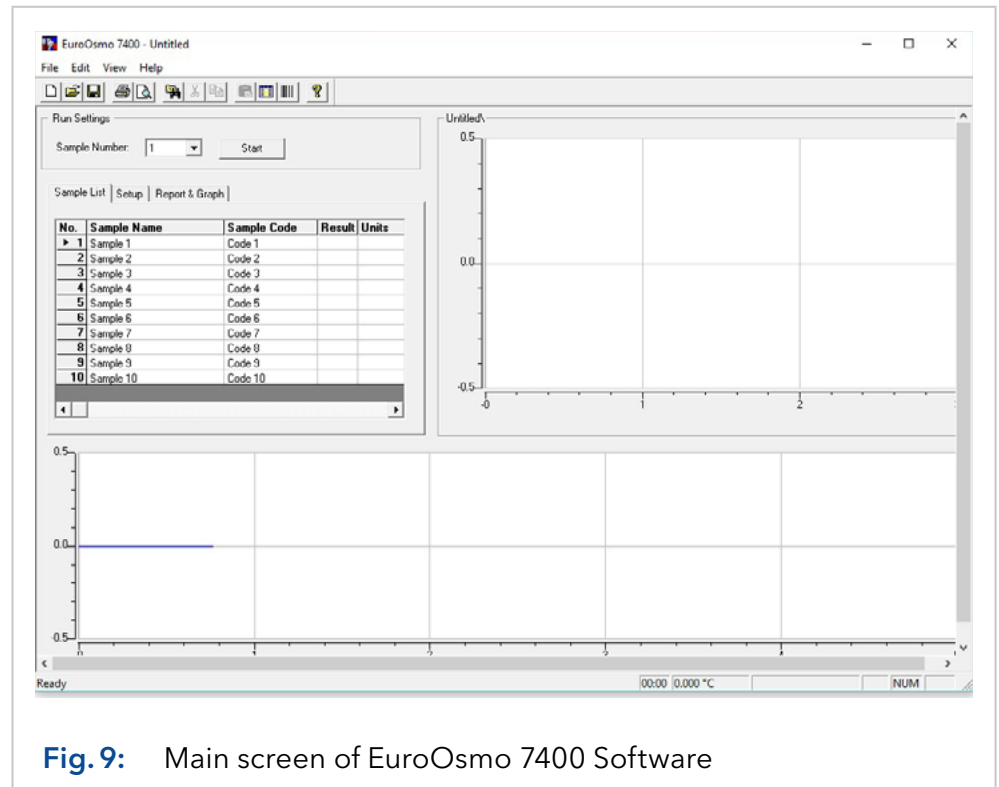







Fig. 9: Main screen of EuroOsmo 7400 Software

If the osmometer is not connected or switched off, you will get the following message.

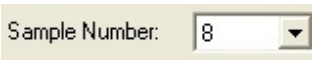
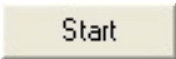


Fig. 10: Error message for an unconnected osmometer

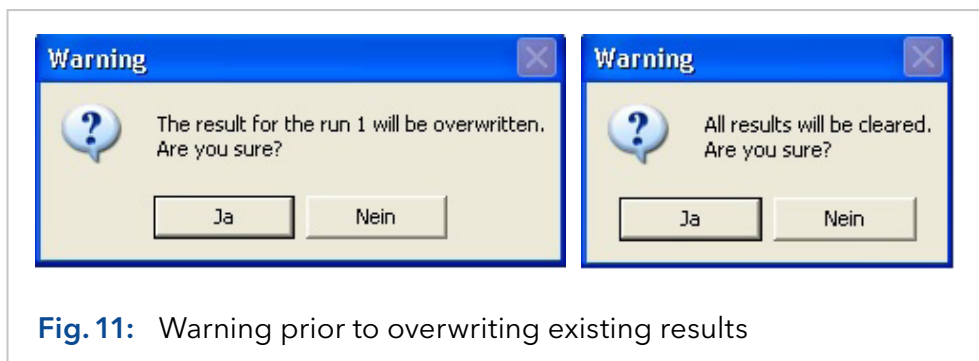
10.3 Icons

Command	Explanation
	Prints the result list.
	Displays a preview of the actual report.
	Starts the search function.
	Pastes the data of a selected field into following lines of the chosen column.
	After each bar code scan, the cursor switches to the next sample line.

10.4 Run Settings

Command	Explanation
	Select the number of the sample to be measured from the sample list.
	Start button for any measurement or calibration run. While starting the run it changes to a stop button to enable a manually aborting of the run.

If the sample has already been measured, the following warning will be displayed.



10.5 Sample list

This list is used to name the samples and codes. The measurement results will be filled automatically and can be saved. Using the scroll bar

at the bottom, a <Comments> column becomes accessible for detailed information.

The samples will be measured in the order of the list and the results are filled in and saved.

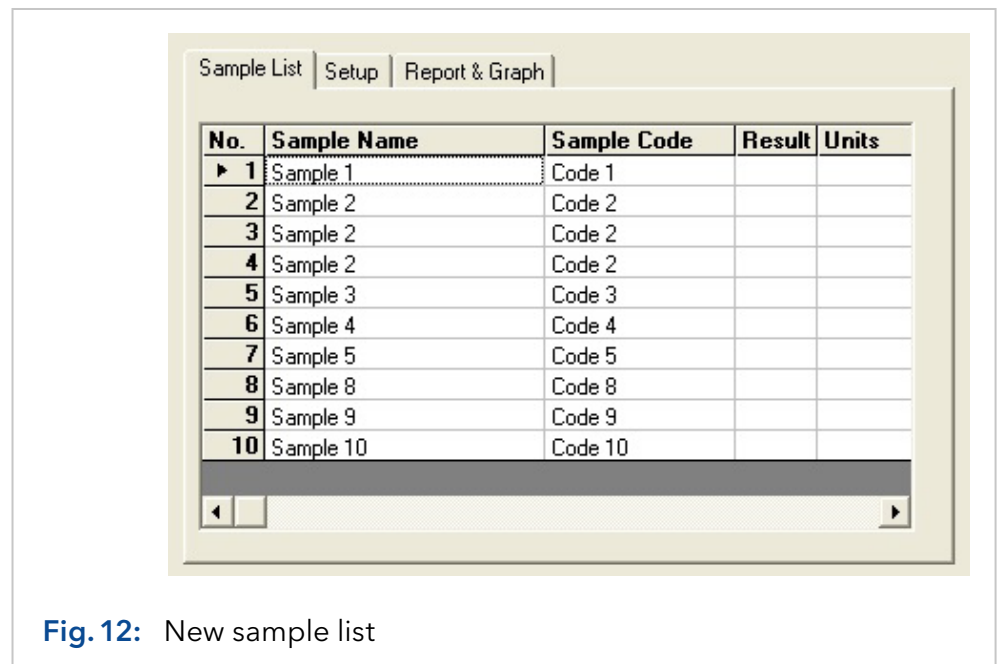


Fig. 12: New sample list

Double clicking on <No.> of an already measured sample displays the corresponding temperature sequence. The path of the already stored sample list is shown on top of the graph.

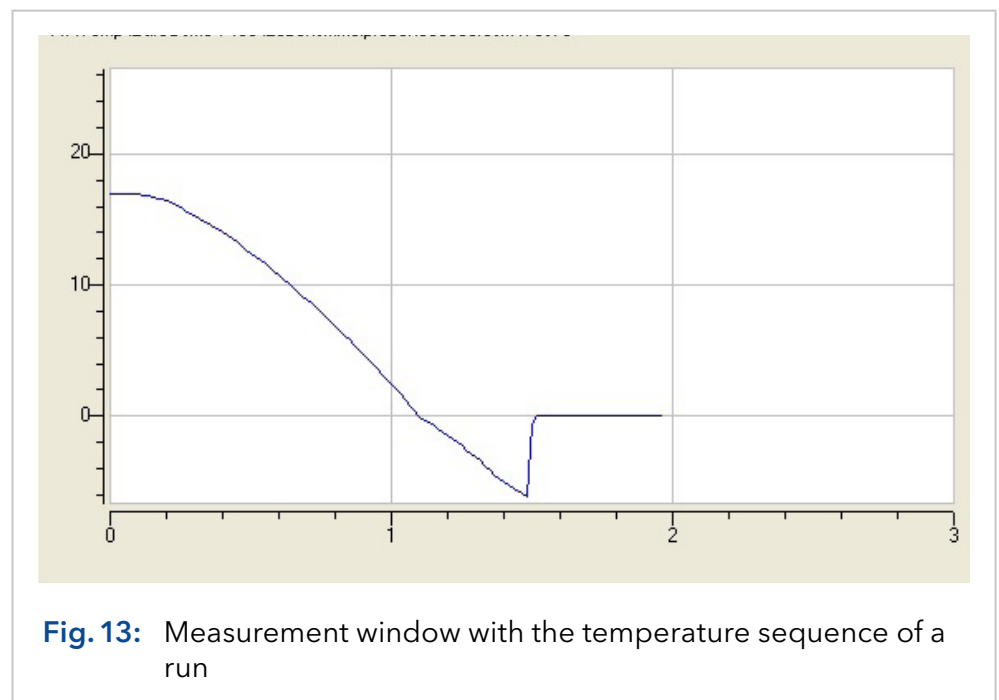


Fig. 13: Measurement window with the temperature sequence of a run

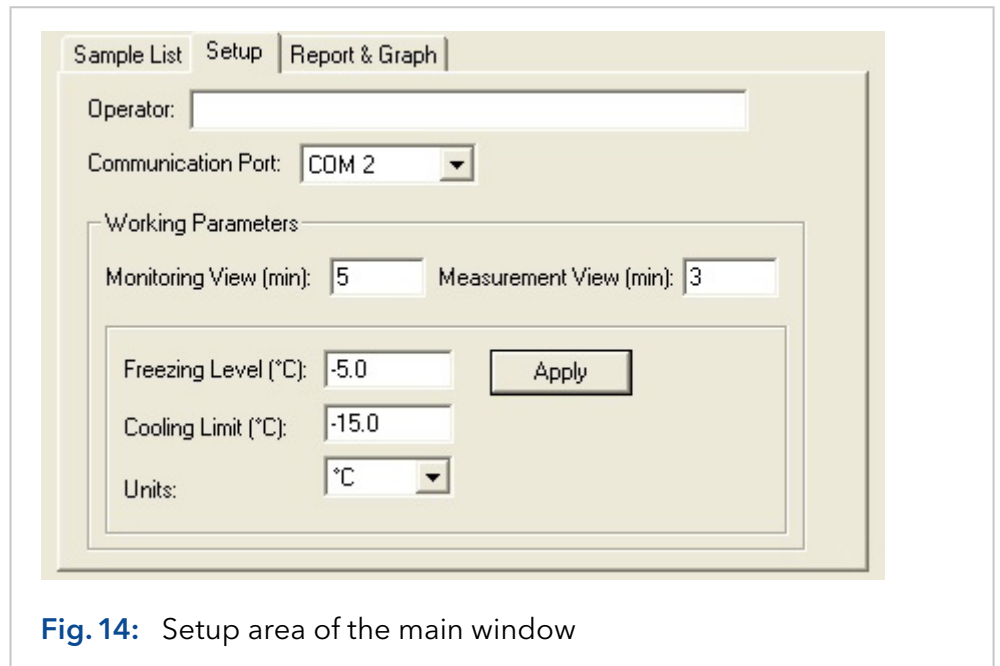


Fig. 14: Setup area of the main window


10.6 Setup

Area for editing general settings for measurement sequences and corresponding reports.

Command	Explanation
Operator	Enter the name of the user.
Communication Port	Select the COM port to which your osmometer is connected.

10.7 Working parameters

Command	Explanation
Monitoring view	The entered value defines the scale of the monitor by its final value in minutes. The temperature pattern is shown continuously for the defined period.
Measurement view	The entered value defines the scale of the measurement by its final value in minutes.
Freezing Level	The initiation point FREEZE can be set within the range from -13.0 to -4.0 °C. Any decimal value will be rounded in steps of 0.5 °C.

Command	Explanation
Cooling Limit	The minimum temperature can be set within the range from -18.0 to -12.0 °C. Any decimal value will be rounded in steps of 0.5 °C.
Units	Select the units valid for the measurement sequence. The choice is mOsmol, °C, °F, and %. If °F is selected, the values of the freezing level and cooling limit are automatically changed to °F.
	By clicking on the <Apply> button, the entered values are sent to the osmometer. If any value is out of the allowed range a corresponding message will be displayed. The setting of the osmometer remains unchanged.

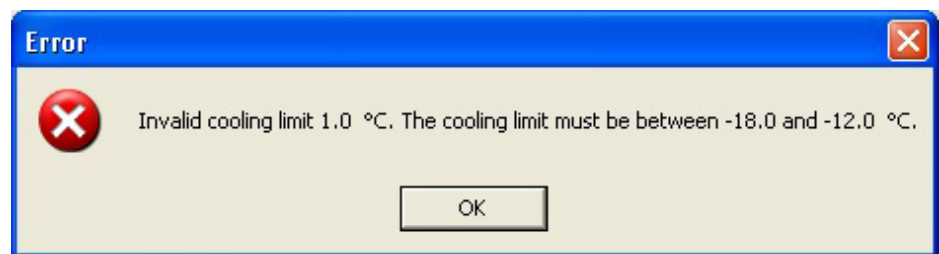


Fig. 15: Error message in case of not valid parameters

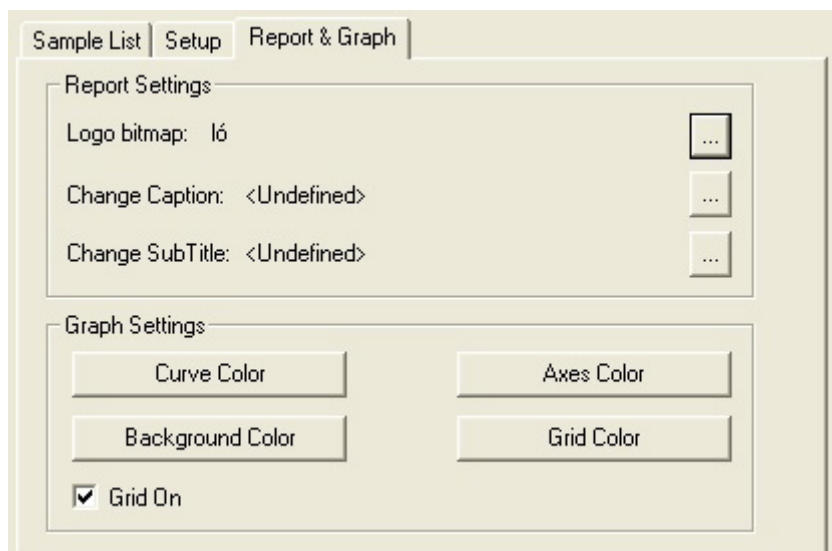


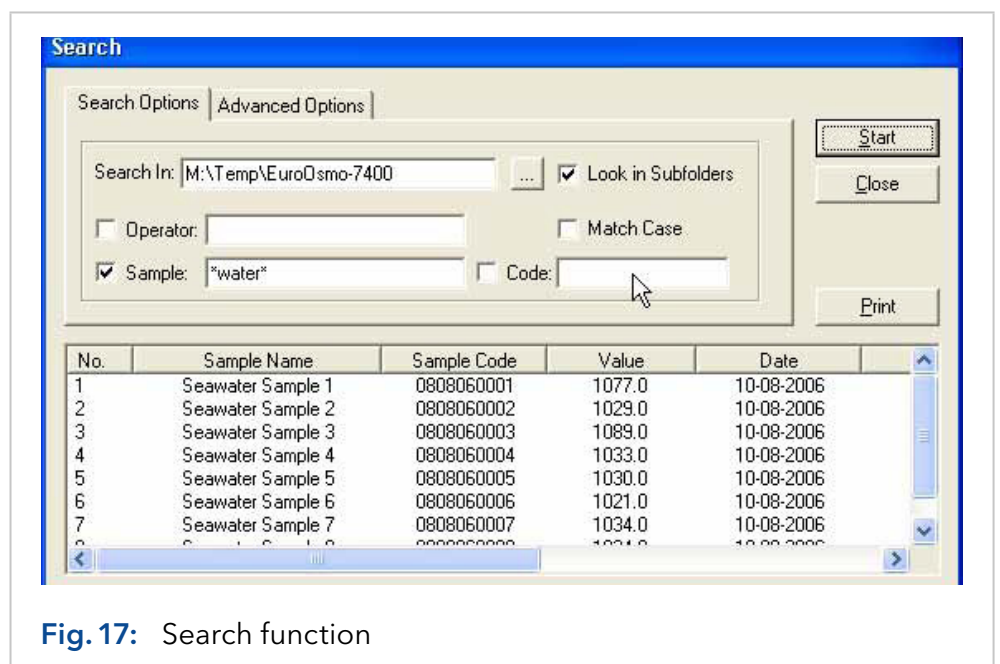
Fig. 16: Report design area

10.8 Report & Graph

Command	Explanation
Report Settings	Report design area.
Logo Bitmap	Clicking on the <...> button, an explorer window appears to select the logo.
Change Caption	Clicking on the <...> button, an explorer window appears to edit the caption. Clicking on the <Font...> button to format the caption.
Change SubTitle	Clicking on the <...> button, an explorer window appears to edit the subtitles. Additionally, you can format the subtitles here.
Graph Settings	Area for settings of the graph design. A click on one of the four buttons will open the colour selection window where the colours of the curve, axes, grid lines, and the back ground can be defined separately.
GridOn	This option field is to show or to hide the grid lines of the graphs.

A click on the <print> button opens a printer setup window prior to printing the report. A preview of the actual report will be displayed when clicking on the <preview> button.

10.9 Search function



Clicking on the <...> button, an explorer window appears to enter the search path. Additionally you have the option to search in subfolders. Search subjects are the operator, the sample name, and/or the sample code. As wildcard characters you can use the ? for single characters and the * for undefined areas before and/or after the defined search characters.

If necessary the search results can be reduced by advanced options. These are the measurement values and/or the date of the measurement.

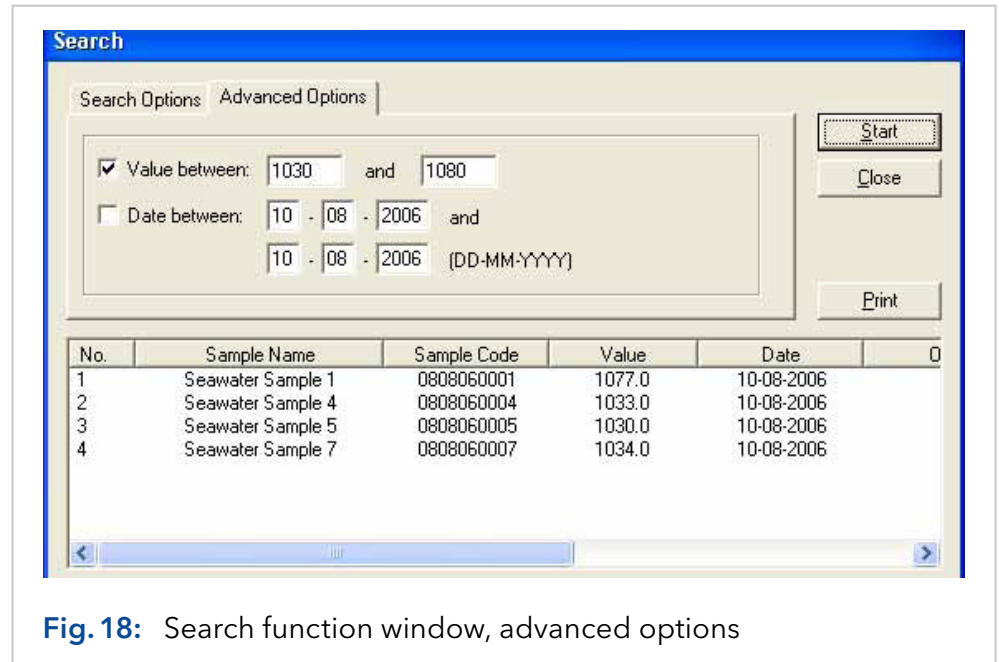


Fig. 18: Search function window, advanced options

11. Maintenance and care

11.1 Cleaning the stirring wire and the thermistor



Note: Do not touch the stirring wire and thermistor glass.

WARNING



Skin injury and infection

Risk of infection due to injuries caused by a contaminated stirring wire and/or broken thermistor glass.



→ To avoid injuries caused by the oscillating stirring needle tip do not press the <Vib> button without an attached sample tube.

→ Wear protective gloves when handling the measuring head.

You can easily clean the parts of the measuring head which are wetted from the sample by attaching a sample tube with a suitable cleaning solution to the measuring head (see chapter "7.9 Important operating notes" on page 21).



Note: The supply and the appropriate use of these cleaning solutions is in the responsibility of the user.

11.2 Function checks of cooling capacity

The cooling capacity can be checked by measuring the temperature in the cooling cavity (-13 to -16 °C during cooling down and ~ 20 °C in standby position).

Prerequisites The device has to be calibrated.

Process

1. Connect the cable of the measuring head with the device and place the head on top of it (see chapter "7.1 Connecting the measuring head" on page 12).
2. Press the <Start/Stop> button to start the measurement and wait 5 minutes to get the error message <MEASUREMENT TIMEOUT> on the display.
3. Press quickly twice the ▼ button to read out the cooling cavity value on the COOL menu (see chapter "7.5 Menu guide" on page 15).
4. The value has to be in the range of -13 to -16 °C.
5. If the value is not reached, check that the cooling limit is set to -16 °C.
6. Retry the test and press quickly twice the ▼ button after 5 minutes without displaying the error message.
7. If you change the cooling limit, you have to perform a new calibration after this test.

11.2.1 Reference thermometer

Additionally, you can check the device with a calibrated reference thermometer. This thermometer should display temperature changes quickly.

- Process**
1. Fill the cooling cavity close to the top with water (HPLC quality) and insert the thermometer.
 2. Perform the test as described above and observe the temperature progression.
 3. After the test, it is necessary to dry the cooling cavity completely with a tissue.

The cooling capacity is usually sufficient for a sample volume of 150 µl in the sample tube if the freezing turbulence in the solution is initialized by a start of the stirring wire within 150 seconds.

If the temperature of -13 °C cannot be obtained, the device has to be returned for repair.



Note: The shape of the stirring wire is essential for a precise and reproducible measurement. Therefore, take care to not bend it. The lower end of the wire should contact the tube wall.

11.3 Transport

Carefully prepare the device for transport. If you want to return your device to KNAUER for repairs, enclose the Service Request Form which can be downloaded from our website.

For a secure transport, note the weight and dimensions of the device (see chapter "12. Technical data" on page 37).

CAUTION

Bruising danger

Damage to the device by carrying or lifting it on protruding housing parts. The device may fall and thus cause injuries.

→ Lift the device only centrally on the side of the housing.

11.4 Storage

Pay attention to the ambient conditions for storage (see chapter "12. Technical data" on page 37).

11.4.1 Disconnecting the power supply

Prerequisites The device has been switched off.

Process

1. Pull the power plug out of the socket and disconnect the power cable from the device.
 2. Pack the power cable together with the device.
-

Next steps Disconnect further electrical connections. Remove all accessories and pack the device for transport or storage.

12. Technical data

12.1 Main features

Sample volume	incl. 150 µl measuring head*
Solvent	Water (HPLC quality)
Measurement time	ca. 2 min
Measurement range	0-2 000 mOsmol/kg
Precision	SD ≤ 4 mOsmol/kg [0 - 400 mOsmol/kg] RSD ≤ 1.0% [400 - 2000 mOsmol/kg]
Linearity	± 1% [0 - 1 500 mOsmol/kg] ± 1.5% [0 - 2 000 mOsmol/kg]
Calibration	Two-point calibration (0 mOsmol/kg and one free selectable osmolality) optional: Three-point calibration (0 mOsmol/kg and 2 free selectable osmolalities)
Measuring procedure	Completely automatic after sample insertion

12.2 Communication

Port	RS-232
Control	Keypad (LED screen, 2 rows with 24 characters each), software

* 50 µl when measuring head A0840-4 is used. This measuring head is not included in the scope of delivery.

12.3 General

Power supply	100 - 240 V, 50 - 60 Hz, 70 W
Dimensions	160 x 182 x 340 mm
Weight	5.3 kg (device and measuring head)
Ambient conditions	Temperature range: 10 - 35 °C Rel. humidity: 20 - 80 % (non-condensing)

13. Repeat orders

This list for reorders is valid for the time the document has been published. Deviations afterwards are possible.

For reorders of spare parts use the enclosed packing list. Contact the Technical Support in case there are any questions on spare parts or accessories.

Further information Further information on spare parts and accessories can be found online: www.knauer.net

Name	Order no.
Freezing point osmometer K-7400S, incl. 150 µl measuring head	A0006AC
Power cable 230V	M1479
RS-232 Connection cable	M1702
Plain printer	A3711
K-7400S Instructions	V3700
50 µl measuring head for plastic sample tubes	A0840-4
150 µl measuring head for plastic sample tubes	A0840-2
Pack of 100 plastic sample tube	A02721
Pack of 500 plastic sample tube	A0272
Pack of 1 000 plastic sample tubes	A0720
100 mOsmol/kg calibration solution (12 vials)	A01242
300 mOsmol/kg calibration solution (12 vials)	A01240
400 mOsmol/kg calibration solution (12 vials)	A01241-1
850 mOsmol/kg calibration solution (12 vials)	A01250
2 000 mOsmol/kg calibration solution (12 vials)	A01248
Lint-free cleaning tissue (240 pieces)	A02330
Paper roll for printer	A7013
Ribbon tape for printer, black	A7014

14. Legal information



Note: The Semi-Micro Osmometer K-7400S is not certified according to the In Vitro Medical Devices Directive (IVDD) 98/79/EC. Therefore, KNAUER has to point out that the device is not approved for analyses of fluids or tissues of human origin for diagnostic purposes.



Note: The K-7400S Semi-Micro Osmometer complies with the European Pharmacopoeia for osmolality (Ph. Eur. 2.2.35) in the pharmaceutically relevant measurement range of 0-400 mOsmol/kg.

14.1 Transport damage

The packaging of our devices provides the best possible protection against transport damage. Check the devices for signs of transport damage. In case you notice damages, contact the Technical Support and the forwarder company within three workdays.

14.2 Warranty conditions

The factory warranty for the device is stipulated by contract. During the warranty period, any components with material or design-related defects will be replaced or repaired by the manufacturer free of charge. Please connect to our website for further information on terms and conditions.

All warranty claims shall expire in the event that any unauthorized changes are made to the device. This warranty also excludes the following:

- accidental or willful damage
- damage or errors caused by third parties that are not contractually related to the manufacturer at the time the damage occurs
- wear parts, fuses, glass parts, columns, light sources, cuvettes and other optical components
- damage caused by negligence or improper operation of the device and damage caused by clogged capillary
- packaging and transport damage

In the event of device malfunctions, directly contact the manufacturer.

KNAUER Wissenschaftliche Geräte GmbH
Hegauer Weg 38
14163 Berlin, Germany

Phone: +49 30 809727-111
Telefax: +49 30 8015010
E-mail: support@knauer.net
Internet: www.knauer.net

14.3 Warranty seal

A warranty seal is attached on some devices. The warranty seal is color-coded. A blue seal is used by the assembly or technical support of KNAUER for devices to be sold. After repair, service technicians stick an orange seal in identical position. If unauthorized persons interfere with the device or the seal is damaged, the warranty claim becomes void.



14.4 Declaration of conformity

The Declaration of Conformity accompanies the product as a separate document and is available online: <https://www.knauer.net/de/Support/Declarations-of-conformity>

14.5 Disposal

Hand in old devices or disassembled old components at a certified waste facility, where they will be disposed of properly.

AVV Marking in Germany

According to the German "Abfallverzeichnisverordnung" (AVV) (January, 2001), old devices manufactured by KNAUER are marked as waste electrical and electronic equipment: 160214.

WEEE Registration

All WEEE registrations of KNAUER and the corresponding categories can be viewed on our website: www.knauer.net/imprint



All dealers and importers of KNAUER devices are responsible for the disposal of old devices in accordance with the WEEE Directive. KNAUER devices may not be disposed of with household waste.

For devices purchased directly from KNAUER, KNAUER will bear the costs of disposal. In all other cases, the respective dealer is obliged to bear the disposal costs. Get in touch with your contact person for further information on disposal.

If it is necessary to ship the old device, you will bear the shipping costs.

14.6 KNAUER software license agreement

between

KNAUER Wissenschaftliche Geräte GmbH,
Hegauer Weg 38, D-14163 Berlin

(hereinafter Licensor or KNAUER)

and the software user (hereinafter Licensee)

for the software package

EuroOsmo 7400 V1.5 and handbooks.

In return for acquiring a license to use the software ("EuroOsmo 7400 V1.5") and related documentation, Licensee agrees to the following terms and conditions:

1. License.

This agreement grants the Licensee a license to

(a) use the EuroOsmo 7400 V1.5 on a single computer system or, in the case of a multi-user or networked system which permits access to the EuroOsmo 7400 V1.5 by more than one user at the same time, at one (1) single working location, and

(b) make one copy of the EuroOsmo 2000 V1.2 in machine readable form solely for back-up purposes provided you reproduce KNAUER's copyright proprietary legends and mark the back-up copy with the express wording "back-up copy KNAUER GmbH, Hegauer Weg 38, D-14163 Berlin".

2. Restrictions.

Licensee may not distribute copies of the EuroOsmo 7400 V1.5 to others or electronically transfer the EuroOsmo 7400 V1.5 from one computer to another over a network. Licensee may not use the EuroOsmo 7400 V1.5 from multiple locations of a multi-user or networked system at any time. The EuroOsmo 7400 V1.5 contains trade secrets and in order to protect them the Licensee may not decompile, reverse engineer, disassemble, or otherwise reduce the Software to a human-perceivable form: LICENSEE MAY NOT MODIFY, ADAPT, TRANSLATE, RENT, LEASE, LOAN, RESELL FOR PROFIT, DISTRIBUTE, NETWORK OR ANY DERIVATIVE WORKS BASED UPON THE SOFTWARE OR ANY PART THEREOF. The Licensee must not remove from the program firm names, trademarks, logos, copyright notices and other markings or devices, which serve the protection of the program.

3. Ownership of EuroOsmo 7400 V1.5.

Licensee owns the media upon which the EuroOsmo 7400 V1.5 is recorded or fixed, but KNAUER, Licensor, retains title and ownership of the EuroOsmo 7400 V1.5 recorded on the original media and all subsequent copies of the EuroOsmo 7400 V1.5, regardless of the form or media in which or on which the original and other copies may exist. This license is not a sale of the EuroOsmo 7400 V1.5 or any copy.

4. Confidentiality.

Licensee agrees to maintain the EuroOsmo 7400 V1.5 in confidence and to not disclose the EuroOsmo 7400 V1.5 to any third party without the express written consent of KNAUER. Licensee further agrees to take all reasonable precautions to preclude access of unauthorized persons to the EuroOsmo 7400 V1.5. The Licensee must not pass copies of the program or the handbook to third persons.

5. Term.

This license is effective until January 1, 2030, unless terminated earlier. Licensee may terminate the license at any time by destroying the Software (including the related documentation) together with all copies or modifications in any form. KNAUER will have the right to terminate the Licensee's license immediately if the Licensee fails to comply with all copies or modifications in any form. The termination does not raise Licensee's claim for refunding of the license fee.

6. Limited Warranty.

KNAUER warrants only that the media upon which the EuroOsmo 7400 V1.5 is furnished will be free from defects in material or workmanship under normal use at the time of delivery. KNAUER DOES NOT AND CANNOT WARRANT THE PERFORMANCE OR RESULTS LICENSEE MAY OBTAIN BY USING THE SOFTWARE OR DOCUMENTATION. THE FOREGOING STATES THE SOLE AND EXCLUSIVE REMEDIES KNAUER WILL PROVIDE FOR BREACH OF WARRANTY. EXCEPT FOR THE FOREGOING LIMITED WARRANTY, KNAUER MAKES NO WARRANTIES; EXPRESSED OR IMPLIED, AS TO NON-INFRINGEMENT OF THIRD PARTY RIGHTS, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some countries do not allow the exclusion of implied warranties or limitations on how long an implied warranty may last, so the above limitations may not apply to the Licensee. This warranty gives the Licensee specific legal rights and the Licensee may also have other rights which vary from country to country.

7. Limitation of Liability.

IN NO EVENT WILL KNAUER BE LIABLE TO LICENSEE FOR ANY SPECIAL DAMAGES, INCLUDING ANY LOST PROFITS, LOST SAVINGS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES - EVEN IF KNAUER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY OTHER PARTY. Some countries do not allow the exclusion of limitation of special, incidental, or consequential damages, so the above limitation, or exclusion may not apply to the Licensee. Any liability is - in any case - limited to the license fee.

8. Limitation of Remedies.

KNAUER's entire liability and Licensee's exclusive remedy shall be:

- (a) the replacement of any media not meeting KNAUER's limited warranty which is returned to KNAUER, or
- (b) if KNAUER or its distributor is unable to deliver replacement media which is free of defects in materials or workmanship, the Licensee may terminate this Agreement by returning the EuroOsmo 7400 V1.5 and the Licensee's money will be refunded.

9. This license is not assignable.

The Licensee does not have the right to assign rights or grant sublicenses.




10. License Fee / Royalty.

For the license to use the contractual EuroOsmo 7400 V1.5 in the above defined scope and within the restrictions the Licensee pays to the Licensor a fee. The amount becomes due and payable upon delivery of the program discs. The license to use of the program commences with payment of the royalty.

11. If a provision of this Agreement should be invalid or become invalid, then the legal effect of the other provisions shall remain unchanged. Instead of an invalid provision, a valid provision shall be deemed to be agreed which comes closest to what the parties intended economically.

This document is the complete Agreement between KNAUER and Licensee; it supersedes all and any prior agreement or offer. All and any modifications of this agreement have to be made in writing.

For all controversies out of this Agreement, the District Court Berlin shall have exclusive jurisdiction. The applicable law shall be that of the Federal Republic of Germany (German Civil Code) excluding the UN-Code on the international sale of goods.

	Created	Reviewed	Approved
Function	Technical Editor	Engineering	Head of Quality
Name	Anna Erben	Paul Pietsch	Kate Monk
Date	23/02/2023	23/02/2023	23/02/2023
Signature			 <small>Kathryn Monks (Paul, 2023 15:21 GMT+1)</small>

0. Customer approval

Prior to installation at the customer site, the customer has reviewed the OQ document and agrees with the design and scope.

Company name:

Name	Function	Reviewed & approved	Date	Signature

1. Definition of the Installation Qualification

The qualification document „Installation Qualification (IQ)“ is part of the quality management system at the company KNAUER Wissenschaftliche Geräte GmbH.

2. Scope

The customer can request the Installation Qualification. In case of a request, the technical support of KNAUER or a provider authorized by KNAUER performs this functionality test during the installation. The IQ is a standardized document and includes the following:

- Confirmation of flawless condition at delivery
- Check if the delivery is complete
- Certification on the functionality of the device

3. Instructions

All deviations from the specifications that occurred during installation have to be recorded in this document.

In addition, all measures taken to eliminate the deviations have to be noted down as comments in the list of rectifications (LOR) on page 4.

If certain items in the report are not applicable, this has to be indicated in the table as „N/A“ (not applicable). Major sections that are not used have to be crossed out (diagonal line), marked „N/A“, dated and signed.

All required documents have to be completed by the end of the installation. The document has to be reviewed and approved by an authorized person. The review and approval have to be documented with signature and date (DD/MM/YYYY).

The tests have to be carried out in a suitable environment, as described in the user instruction of the device.

4. About this document

The information in this document is subject to change without prior notice. This document may not be used, reproduced or translated without written consent of KNAUER Wissenschaftliche Geräte GmbH. Depending on the customer's quality assurance system, the signed document either has to be filed in the device folder or scanned and stored in an electronic archive.

5. Device data

Device name		Product number	
Serial number		Order number	
Firmware version			
Installation location			

6. Customer and manufacturer data

	Customer	Manufacturer
Company		KNAUER Wissenschaftliche Geräte GmbH
Customer number		-
Contact person/agent		
Address		Hegauer Weg 38
Postal Code/City		14163 Berlin
Phone		+49 30 80 97 27 111
E-Mail		support@knauer.net

7. Installation Qualification Tests

Test	Description	Specification	Passed	Failed	N/A	Comment/LOR No.
1	Identify the device.	The name on the device matches the name on the delivery order.				
2	Check the device for transport damage.	No transport damage is observed.				
3	Check the scope of delivery.	The scope of delivery matches the packing list and/or the delivery order.				
4	Check that the technical documentation provided is correct and complete (material documentation of wetted parts, calibration certificates etc.)	The documentation is correct and complete.				
5	Check that all equipment is properly and correctly labeled according to the delivery order and/or the labeling specifications document, if applicable.	The equipment is labeled correctly.				
6	Connect all loose parts (e.g. capillaries, tubings, measuring head) according to the user instructions.	The device is fully assembled and ready to use.				
7	Ensure that the installation site is suitable according to the user instructions.	The installation site matches the specifications in the user instructions.				
8	Connect the device to the power supply and switch it on.	The device starts (operating noise). The power LED or the display lights up.				

8. List of rectifications (LOR)

LOR No.	Test No.	Type of deviation*	Description of the deviation	Action plan	Persons responsible	Due date	Date/signature

*Type of deviation:

A = acceptable (e.g. not a GMP-critical deviation)

N = not acceptable

Continuation of qualification activities into the next qualification phase is only possible when deviation is rectified.

T = temporarily acceptable

a) Release and use of the system is possible, even when the deviation is not rectified.

b) A continuation of qualification activities into the next qualification phase is possible, even when the deviation is not rectified

9. List of changes to the document

Revision no.	Description of change	Additional information	Date/signature

Installation Qualification (IQ) for a Device

10. Certificate and approval

A KNAUER employee or an employee authorized by KNAUER has checked the device and performed all tests described in the IQ.

The IQ form has to be signed by an authorized person. The scope of the IQ meets the customer’s requirements.

The results of the IQ, any changes made as well as the IQ process have been documented in this form in writing. The users listed below were instructed and are familiar with how to operate the device. Both parties confirm that the IQ has been performed to the customer’s satisfaction by signing it.

10.1 Customer approval

Name	Function	Date	Signature

10.2 KNAUER agent approval

Name	Function	Date	Signature

11. Comments / recommendations

Science with Passion



Latest KNAUER instructions online:
www.knauer.net/library

KNAUER
Wissenschaftliche Geräte GmbH
Hegauer Weg 37-38
14163 Berlin

Phone: +49 30 809727-0
Fax: +49 30 8015010
E-mail: info@knauer.net
Internet: www.knauer.net